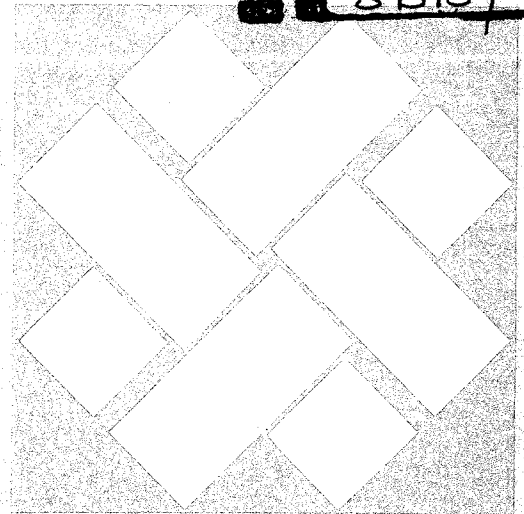


SENATE JOURNAL
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DATE 2/11/61
SB 154



Montana Aging Services Network

Funded in part by the Older Americans Act Funds

Information and Assistance

- Trained and certified technicians around the state:
- provide information about services
 - refer people to appropriate service programs and agencies
 - maintain a current directory of service providers
 - provide needed outreach work within their communities
- All technicians are employees, volunteers or contracted services through the Area Agencies on Aging and local service providers.

Contact your local Area Agency Office or use the toll free number: 1-800-551-3191 to reach the agency nearest you or call Citizens Advocate Office and ask for the Office on Aging.

Citizens' Advocate Office

Part of the Governor's Office and was created to help constituents understand and work with Montana government. This office can refer you to the Office on Aging and related services.

Contact: Citizens' Advocate
1-800-332-2272

State Health Insurance Assistance Program (SHIP)

- SHIP counselors provide information and assistance to Medicare beneficiaries:
- free one-on-one counseling regarding Medicare and Supplemental Health Insurance
 - referrals to other Federal, State and local services
 - outreach information to seniors and their families through seminars, health fairs, community events and the media

Adult Protective Services

Adult Protective Services (APS) are emergency intervention activities which include:

- investigating complaints
- coordinating family and community support resources,
- strengthening current living situations,
- removing people from unsafe situations,
- developing and protecting personal financial resources, and
- facilitating legal intervention.

Any individual 60 and older who is at risk of physical or mental harm due to abuse, neglect and/or exploitation are eligible to obtain adult protective services.

Social workers from the local office of APS provide or arrange for intervention services. They operate under guidance and policies of the Department of Public Health and Human Services.

Contact:

- your local county APS office
- toll-free information line 1-800-551-3191

Legal Services

Montana Legal Services Developer in the Office on Aging provides training for seniors, family members and others on elder law. The program also develops pro bono and local legal services referrals, training materials and telephone assistance to seniors on legal related questions.

Contact: Senior & Long-Term Care Division
DPHHS at 1-800-332-2272
or (406) 444-4077

Long Term Care Ombudsman Services

Ombudsmen are advocates for all residents of long term care facilities (nursing homes, and assisted living). They act as an access point for consumers, providing information or direct assistance regarding concerns or complaints about the health, safety, welfare and rights of residents.

Services are provided through a network of the State, Regional and Local Ombudsman and volunteers. Ombudsmen provide routine visitation, complaint investigation, information and consultation, advocacy for residents rights and quality care, educating consumers and providers, and promote resident and family councils in long-term care facilities.

Signs posted in facilities give the contact information for local, regional and state ombudsmen. For more information, contact the Regional or Local Ombudsman through your local Area Agency on Aging at 1-800-551-3191 or the State Ombudsman at 1-800-332-2272.

SLTCD = Senior and Long Term Care Division

Governor's Advisory Council and State Coordinator on Aging

The Office on Aging and an 11-member Advisory Council advise the Governor through the Coordinator on Aging in the planning and operation of programs within state government that affect older Montanians.

The Advisory Council, appointed by the Governor, provides local input to the managers and developers of services. The Council also sponsors the annual Governor's Conference on Aging.

The Coordinator on Aging provides leadership in the development of cooperation among the various state agencies to encourage responsiveness to the needs of older Montanians. The Coordinator is also a policy advisor to the Governor.

Contact: Senior & Long-Term Care Division
DPHHS at (406) 444-4077

Office on Aging

The Department of Public Health & Human Services has been designated as the State Unit on Aging and is responsible for development and administration of the various programs and agencies funded under the Federal Older Americans Act.

The Senior & Long-Term Care Division - Office on Aging is the focal point within the department that administers and approves the local planning and service process with Montanians 10 Area Agencies on Aging. As identified in the Older Americans' Act, the Office is responsible for the reporting, monitoring, assessment, and auditing of the local programs, as well as the development of the State Plan on Aging.

Phone number: (406) 444-4077
1-800-332-2272

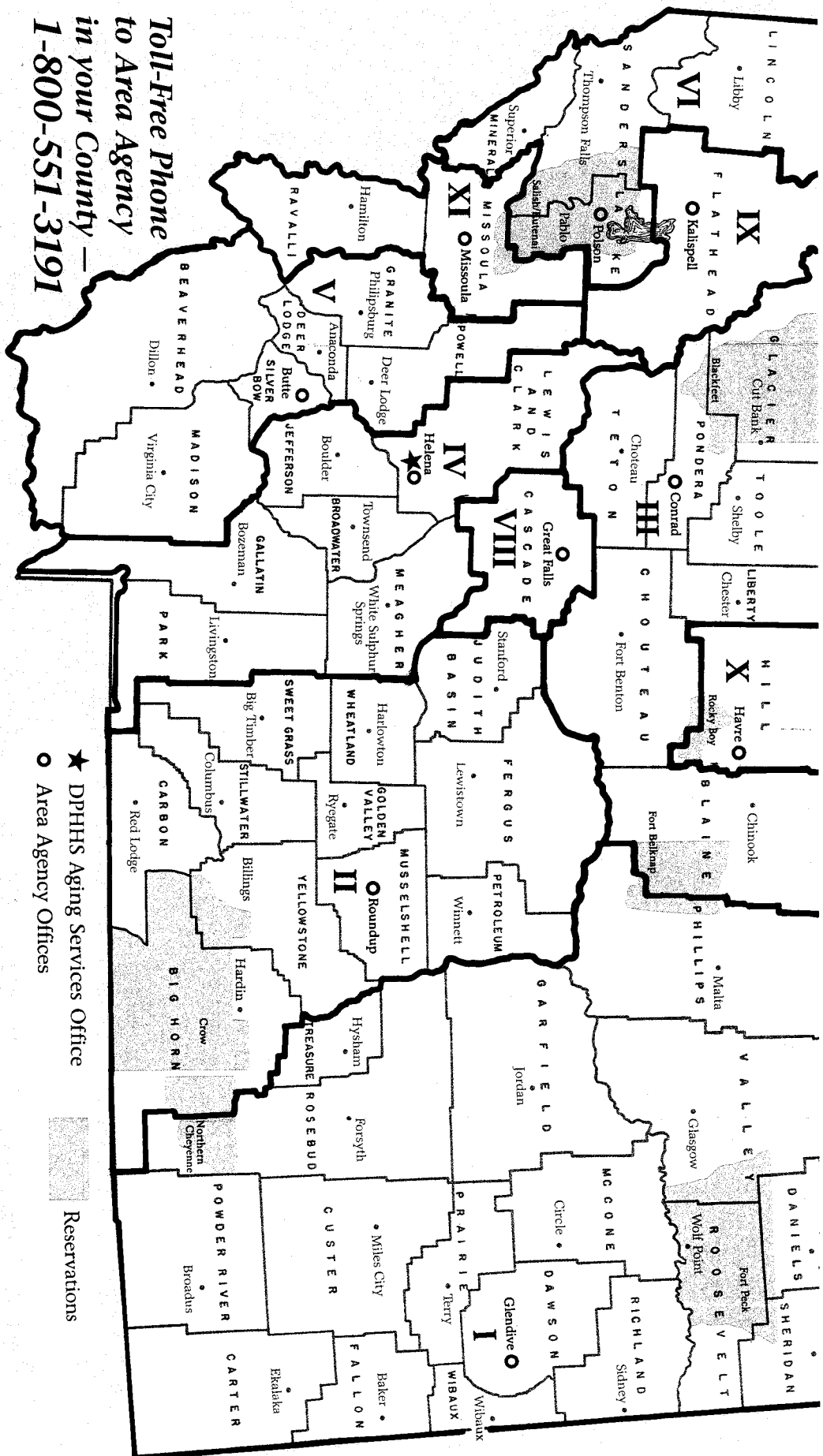
Address: 111 N. Sanders, Rm. 210
PO Box 4210
Helena MT 59604-4210

Area Agencies on Aging

Montana's 10 Area Agencies on Aging are "grass roots" administrators of programs and services for individuals 60 and over. They are charged with:

- the continuing process of planning services for older persons at the local level
- coordinating the actual delivery of needed services
- fully utilizing existing services and resources, and
- developing new or additional resources

The map shows each of the Areas and their phone numbers, and a Toll-Free number for direct access to both your area agency and Adult Protective Services Line: 1-800-551-3191.



- ★ DPHHS Aging Services Office
- Area Agency Offices

Reservations

Services Provided Through Area Agency Offices:

Each area agency's plan, based on the needs of those 60 and older of the area, determines the available services. The services listed are not necessarily provided in all area agencies or communities in Montana.

- Assisted Transportation
- Case Management Services
- Congregate Meal Service
- Elder Abuse Prevention
- Friendly Visiting Service
- Health Screening Service
- Home Chore Service
- Home-Delivered Meal Service
- Home Health Services
- Homemaker Service
- Information & Assistance Service
- Legal Services
- Medical Transportation
- Nutrition Education
- Ombudsman Services
- Outreach to the Community
- Outreach to Individuals
- Personal Care Service
- Respite Care
- Senior Center Service
- Shopping Assistance
- Skilled Nursing Service (In-Home)
- Telephone Reassurance
- Transportation Service

Montana Aging Services Network

Area Agencies on Aging: Direct Line/Toll-Free to Area Agencies 1-800-551-3191

Counties & Reservations Served:		Counties & Reservations Served:		Counties & Reservations Served:		Counties & Reservations Served:	
Area I Agency on Aging Action for Eastern Montana 2030 N. Merrill Ave. PO Box 1309 Glendive MT 59330-1309 406-377-3564 FAX 406-377-3570		Area II Agency on Aging 1502 4th St. West PO Box 127 Roundup MT 59072-0127 406-323-1320 FAX 406-323-3859		Area III Agency on Aging 600 So. Main St., Ste. 4 Conrad MT 59425-2335 406-271-7553 FAX 406-271-2769		Area IV Agency on Aging P.O. Box 1717 648 Jackson St. Helena, MT 59624-1717 406-447-1680 FAX 406-447-1629	
Big Horn Custer Dawson Dawson Fallon Fort Peck Garfield McCone Phillips		Big Horn Custer Dawson Dawson Fallon Fort Peck Garfield McCone Phillips		Blaine Blackfoot Chouteau Fort Belknap Glacier Liberty Pondera Teton Toole		Broadwater Gallatin Jefferson Lewis & Clark Meagher Park	
Area V Agency on Aging P.O. Box 459 1015 S. Montana St. Butte, MT 59703 406-782-5555 FAX 406-782-5662		Area VI Agency on Aging Western Montana Area Agency on Aging 110 Main Street, Ste. 5 Polson MT 59860-2127 406-883-7284 FAX 406-883-7363		Area VII Agency on Aging Lake Lincoln Mineral Salish/Kootenai Sanders		Area VIII Agency on Aging 1801 Benefits Court Great Falls, MT 59405 406-454-6990 FAX 406-454-6991	
Area IX Agency on Aging 160 Kelly Kalispell MT 59901-5143 406-758-5730 FAX 406-758-5732		Area X Agency on Aging 2 West Second Street Harve MT 59501-3434		Area XI Agency on Aging Missoula Aging Services 337 Stephens		Area XII Agency on Aging Hill Broadwater	